



THE DIFFERENCE IN POWER PROTECTION

# POWER PROTECTION ACCORDING TO PLAN



## BACKGROUND/SITUATION

An Indianapolis-based public safety and service communications provider has zero tolerance for power outages. The following rely intensively on the network:

- VOICE RADIO
- CAD
- MOBILE DATA
- 911 EMERGENCY SYSTEMS
- PAGING

Following a routine maintenance and inspection visit, the company identified the need to replace its existing UPS. Tight space and a critical infrastructure, however, made removal and installation intricate and complicated. Another company branch recommended SEPS based on a previous successful communications upgrade project.

## “THE PROJECT PLAN DETAILED EVERYTHING AND WORKED SUPERBLY.”

### SOLUTION

SEPS worked closely with the company’s project manager and staff to replace the existing UPS. SEPS also coordinated with local vendors and subcontractors to thoroughly address the space and time constraints—ultimately developing a workable project plan including:

- Three-phase parallel UPS delivering unmatched power performance and redundancy
- Customized switchgear designed for the application
- Proper installation by certified service technicians

The company expressed SEPS was very good at selecting the correct product to meet its needs. Due to such high satisfaction, it confirmed SEPS will definitely be considered for any future UPS solutions required.

### RESULTS

The four-month project enabled this company to realize reliable backup power for both current and new equipment. By providing a meticulous, well-conceived plan, SEPS accomplished a highly complicated installation, and a timely, seamless transition. The system continues to operate impeccably—and offers peace of mind to all that rely on public safety services. SEPS delivered:

- Expertise in managing difficult time, space, and budget constraints
- Professional interaction with project managers, staff, vendors and subcontractors
- Well-informed power protection solutions and efficient installation
- Peace of mind